

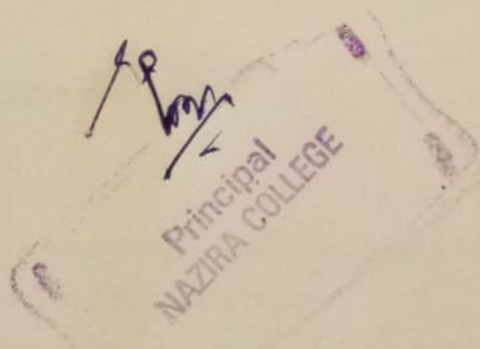


Nazira College Central Library

Implementation steps taken against Library users' feedback : 2016

The analysis of the responses are placed in the Library Committee Meeting held on 06.06.2016 through the agenda no.7. The committee resolved decision no.5 that "The findings of the library feedback study must be taken into account positively and fulfill in a short period of time ,especially the WiFi connectivity, increase seating arrangement, make ready the extension part of the library building, DELNET membership, reprographic facility etc."

Accordingly, the authority has provided positive steps to fulfill users all demands within a short period. The rest findings related to library management of the study were tries the library staff to maximally use the library existing resources and services.



Dr. Rajendra Mohan Dev Samra
17/7/2016

Dr. Rajendra Mohan Dev Samra

LIBRARIAN
NAZIRA COLLEGE

Nazira College

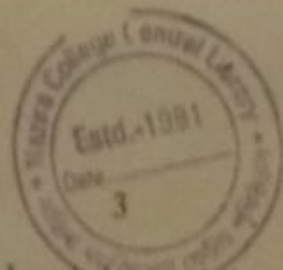


Table :7: Satisfaction Level about existing Library Resources

| Satisfaction about existing Lib. Resources | Yes | No |
|--|-------|-------|
| Students | 48 | 14 |
| Teacher | 13 | 5 |
| | 76.3% | 23.8% |

B.7. Difficulty in Searching Library Resources:

From the Table 8 we have come to know that most of the responded not find difficulty in searching library resources with response rate 85%

Table :8: Difficulty in Searching Library Resources:

| Difficulty in Searching Lib. Resources | Yes | No |
|--|-----|-----|
| Students | 11 | 51 |
| Teacher | 1 | 17 |
| | 15% | 85% |

B.8. Level of Library Staff helpful:

The Table 9 depicts that Most of the responded find library staff user friendly with response rate 93.8%.

Table :9: Level of Library Staff helpful

| Library Staff helpful | Yes | No |
|-----------------------|-------|------|
| Students | 57 | 5 |
| Teacher | 18 | |
| | 93.8% | 6.3% |

B.9.Want new Library Service:

From the analysis of the Table 10 , we find majority of the library users demands new services with response rate 95%.





Table :10: Want new Library Service

| Want new Lib. Service | Yes | No |
|-----------------------|-----|-----|
| Students | 58 | 4 |
| Teacher | 18 | |
| | 95% | 5 % |

B.10. Awareness of Best Readers Award:

The Table 11 depicts that most of the library visitors aware of the Best Readers Award provided by the library with the response rate 81.3%

Table :11: Awareness of Best Readers Award

| Awareness of Best Readers Award | Yes | No |
|---------------------------------|-------|-------|
| Students | 47 | 15 |
| Teacher | 18 | |
| | 81.3% | 18.8% |

B.11. Want Library Website:

From the analysis of the Table 12, we find that all library users demands library website .

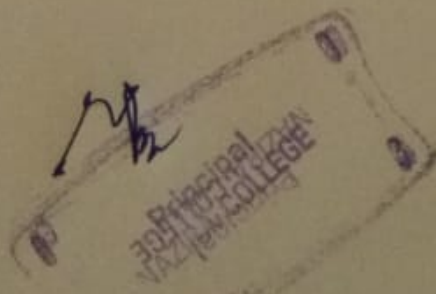
Table :12: Want Library Website

| Want Library Website | Yes | No |
|----------------------|------|----|
| Students | 62 | |
| Teacher | 18 | |
| | 100% | |

B.12. Suggestions Found regarding Library Improvements :

Various good suggestions were received from the responses : Some of them are mentioned below

1. Want more latest books.
2. Demand subject Print Journals .
3. Demand more seating capacity .
4. Want Wifi facility.
5. Demands Assistant Librarian.
6. Wants more Classic books.
7. Library building extension.
8. Reprographic service



Handwritten signature and date: 01/6/2016
LIBRARIAN
NAZIRA COLLEGE

B.3. Awareness about online e-resource of N-LIST:

It is observed from the Table 4 that most of the users are aware of online e-resource of N-LIST with response rate 80%.

Table :4: Awareness about N-LIST

| NList awareness | Yes | No |
|-----------------|-----|-----|
| Students | 46 | 16 |
| Teacher | 18 | |
| | 80% | 20% |

B.4. Sources of Awareness about online e-resource of N-LIST:

The table 5 depicts that more readers are make aware of the e-resource of N-LIST by the library staff against teachers, guides and other sources.

Table :5: Sources of e-resource of N-LIST

| Sources of NLIST | Library Staff | Teacher/Guide | Friends | Other |
|------------------|---------------|---------------|---------|-------|
| Students | 37 | 22 | 3 | 3 |
| Teacher | 14 | 3 | 1 | |
| | 63.8% | 31.3% | 5% | % |

B.5. Frequency of online e-resource Access:

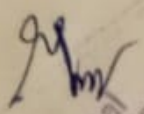
From the Table 6 we have come to know the frequency of online e-resource access that, the weekly users are more than daily with response rate 55%.

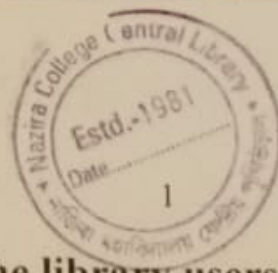
Table :6: Frequency of online e-resource Access

| Frequency e-resource Use | Daily | Weekly | Monthly | Occasionally |
|--------------------------|-------|--------|---------|--------------|
| Students | 23 | 33 | 1 | 5 |
| Teacher | 5 | 11 | 2 | |
| | 35% | 55% | 3.8% | 6.3% |

B.6. Satisfaction Level about existing Library Resources:

The Table 7 depicts that more library visitors are satisfied with the existing library resources with response rate 76.3% .


 Principal
 NAZIRA COLLEGE



Analysis of the library users feedback : 2016

To know the status of the library services and users demand, we conducted a study amongst the teacher and students of the college. A questionnaire was designed with 16 questions in two sections : Section A: Personal Information and Section B: About information seeking behavior. Out of 100 questionnaires distributed, 80 % responses were received. From the Table 1, we have seen that the female responses are more than the male.

A. Personal Information:

Table :1: User Category

| User Category | Male | Female | Total | Responses Rate in % |
|---------------|-------|--------|-------|---------------------|
| Students | 27 | 35 | 62 | 77.5 |
| Teacher | 7 | 11 | 18 | 22.5 |
| Total | 42.5% | 57.5% | 80 | |

B. Information Seeking Behavior:

B.1. Visit the Library:

The Table 2.1 depicts that the more users visit the library with 67.5% against weekly and monthly with response rate 23.8 % and 6.3% respectively.

Table :2: Visit the Library :

| Library Visit | Daily | Weekly | Monthly | Occasionally |
|---------------|-------|--------|---------|--------------|
| Students | 43 | 13 | 5 | 1 |
| Teacher | 12 | 6 | 0 | 0 |
| | 67.5% | 23.8% | 6.3% | |

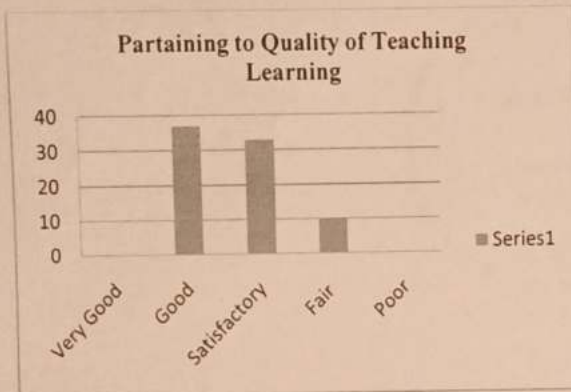
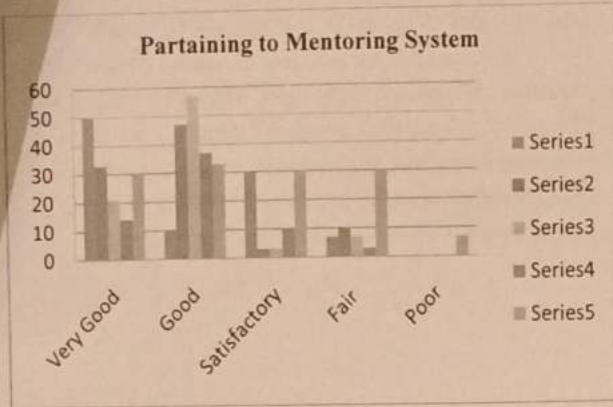
B.2. Use of Internet:

It is found from the Table 3, that only 40% of the visitors use the internet facility daily against weekly and monthly.

Table :3: Use of Internet:

| Internet Use | Daily | Weekly | Monthly | Occasionally |
|--------------|-------|--------|---------|--------------|
| Students | 35 | 18 | 11 | 3 |
| Teacher | 4 | 7 | 1 | 1 |
| | 40% | 31.3% | 15% | 5% |

[Signature]
Principal
NAZIRA COLLEGE



Significant Suggestions given by students:

- To increase the use LCD projector in the teaching process..
- To increase the number of power point presentation
- To Teach through example and application method

Action Taken :

The feedbacks received from the students were thoroughly analyzed and a few fruitful steps are taken to resolve the drawbacks relating to curriculum delivery .

- All the departments are asked to take more remedial and tutorial classes on the basis of their needs.

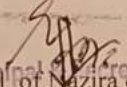
Dr. A.C. Borah
Dr. A.C. Borah
Co-ordinator
IQAC, Nazira College, Nazira

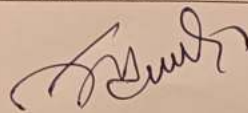
Principal/Secretary
Nazira College, Nazira

NAZIRA COLLEGE
Internal Quality Assurance Cell (IQAC)
STUDENTS' FEEDBACK AND ACTION TAKEN REPORT
Academic year 2015-16

The data was collected and analyzed by IQAC of the institution. In general, positive feedback was received from student of the institution. The relevant suggestions and action taken were listed out by IQAC.

| S.No | Feedback | Action Taken |
|------|----------------------------|---|
| 01 | Conceptual Clarity | As per feedback received from students, HoD informed the particular teacher for clarity of concept before actual process of teaching in the class. |
| 02 | Motivation | Teachers are advised to use more Audio Visual Aids and other teaching Skill for motivating student in classroom. |
| 03 | Communication Skill | The Principal of the college informed to the Head of the Department to take remedial step. As well as HOD advised the faculty to take the help of modern technologists and methods, Keep continuous contact with the students and suggested to view more you Tube Channel for learning communication skill. |
| 04 | Regularity | From the feedback received from students, Principal notified to particular HoD for monitoring this matter. |
| 05 | Subject Knowledge | The faculty members were suggested by authority to give more time on study. The teachers were advised to strengthen the area of concern subject matter. |
| 06 | Coverage of Course | Principal notified the faculty to use teaching plan and advised the faculty to give more time for coverage the course. |
| 07 | Teaching Methodology | Authority of the college circulated notice for the teaching faculty to prepare and use lesson plan for actual classroom teaching |
| 08 | Guidance outside the Class | As per feedback received from students, the particular teachers are advised by college authority to take necessary action for close contact with student and asked the teacher to change their behavioul pattern. |
| 09 | Computer/IT Skill | The particular teachers are asked to learn computer and suggested to apply computer and other IT skill in the classroom. |
| 10 | Teacher's overall | From the feedback received from student, they are advised by the college authority to take care overall performance. |


Principal of Nazira college
Nazira College, Nazira



Signature IQAC Coordinator
Dr. A.C Borah
Co-ordinator
IQAC, Nazira College, Nazira



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Nazira College, Nazira

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Internal Quality Assurance Cell (IQAC)
STUDENTS' FEEDBACK AND ACTION TAKEN REPORT
Academic year 2016-17

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| S.No | Feedback | Action Taken |
|------|----------------------------|--|
| 01 | Conceptual Clarity | The Principal informed to the Head of the Department (HOD) to take remedial step for the matter. |
| 02 | Motivation | Teachers are advised to use more teaching technology and teaching learning materials for motivating student in classroom. |
| 03 | Communication Skill | From the feedback received from students, Head of the particular Department advised the faculty to upgrade his communication skill. They are also suggested to participated short term or any other training course on the topic of communication skill. |
| 04 | Regularity | From the feedback received from students, Principal notified to particular HoD for monitoring this matter. Giving signature with accurate time was made compulsory Attendance register was |
| 05 | Subject Knowledge | The faculty members were suggested by authority to give more time on study. The teachers were advised to strengthen the area of concern subject matter. |
| 06 | Coverage of Course | Individual feedback analysis reports were compiled and communicated to teachers by the respective HOD. He suggested the faculty to use teaching plan and advised the faculty to give more time for coverage the course. |
| 07 | Teaching Methodology | Authority of the college circulated notice for the faculty to prepare and use lesson plan for actual classroom teaching |
| 08 | Guidance outside the Class | As per feedback received from students, the particular teachers are advised by college authority to take necessary action and asked to change their behavioral pattern. |
| 09 | Computer/IT Skill | Computer and IT skill is very important for effective teaching learning. HOD advised the teacher to learn computer and suggested to apply computer and other IT skill in the classroom. |
| 10 | Teacher's overall | From the feedback received from student, they are advised to take care |

Principal, Nazira College
Principal & Secretary
 Nazira College, Nazira

Coordinator, IQAC

Dr. A.C. Borah
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[Signature]
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Dr. A.C. Borah
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 IQAC, Nazira College, Nazira



NAZIRA COLLEGE
Internal Quality Assurance Cell (IQAC)
STUDENTS' FEEDBACK AND ACTION TAKEN REPORT
Academic year 2018-19



The data was collected and analyzed by IQAC of the institution. In general, positive feedback was received from student of the institution. The relevant suggestions and action taken were listed out by IQAC.

| Sl.No | Feedback | Action Taken |
|-------|----------------------|---|
| 01 | Conceptual Clarity | Faculty members are asked to follow teaching plan. |
| 02 | Motivation | Motivational lectures were arranged |
| 03 | Communication Skill | Teachers advised to adopt students centric method |
| 04 | Regularity | Decision had been taken to strengthen the monitoring system. |
| 05 | Subject Knowledge | |
| 06 | Coverage of Course | Principal notified the HODs to arrange extra classes whenever necessary. |
| 07 | Teaching Methodology | Emphasizes on use of ICT tools |
| 09 | Computer/IT Skill | Training programmes on computer skill was organized with the support of IT department |

Principal of Nazira college

Principal
Nazira College



Signature IQAC Coordinator

Dr.A.C. Borah
 Co-ordinator
 IQAC, Nazira College, Nazira

NAZIRA COLLEGE
Internal Quality Assurance Cell (IQAC)
STUDENTS' FEEDBACK AND ACTION TAKEN REPORT
Academic year 2018-19



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Principal of Nazira college

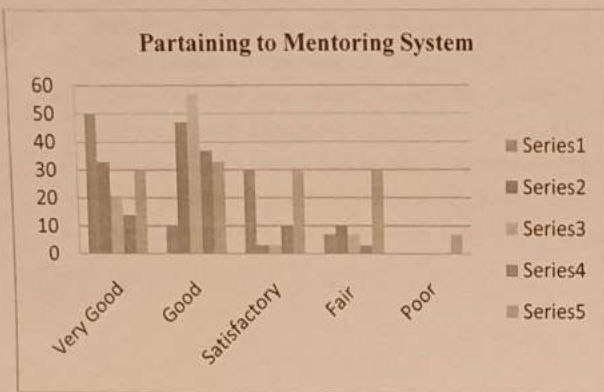
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IQAC, Nazira College, Nazira





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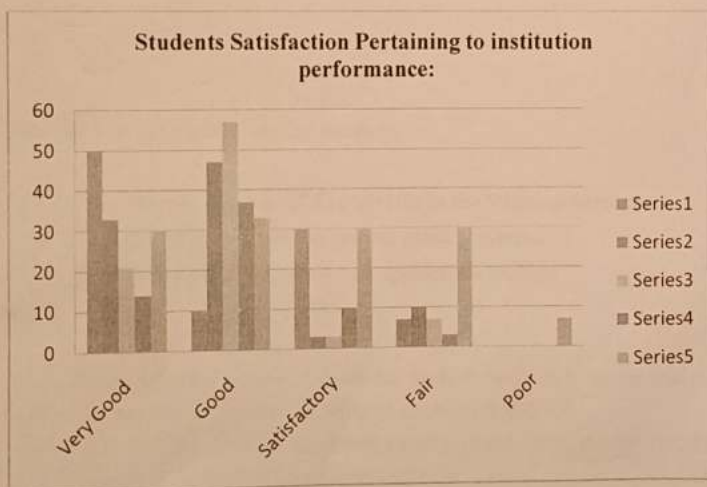
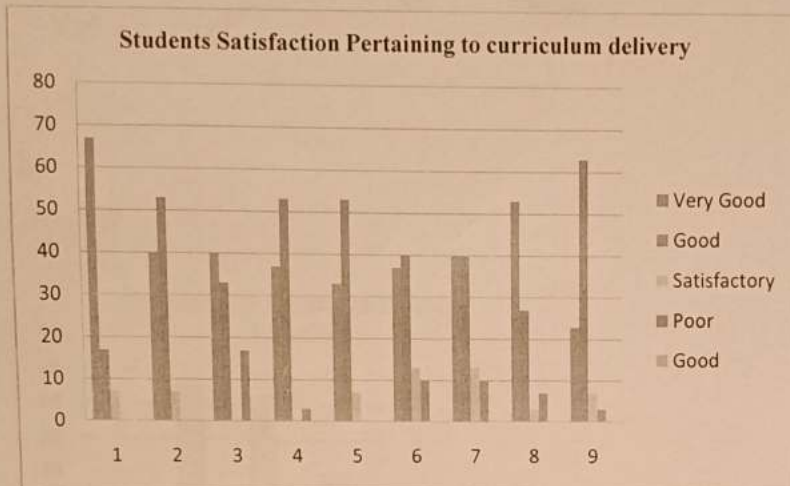
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 Dr. A.C. Borah
 Co-ordinator
 IQAC, Nazira College, Nazira

Principal/Secretary
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 Nazira College, Nazira

NAZIRA COLLEGE
Internal Quality Assurance Cell (IQAC)
STUDENTS' FEEDBACK AND ACTION TAKEN REPORT
Academic year 2019-20

Feedback on curriculum delivery, teaching learning and evaluation process, mentoring system was collected from the students by sending the Feedback Forms through email of the students. It is collected online and brought to the IQAC for its analysis. The Statistical data is handed over to the feedback committee. Suggestions are discussed in feedback committee and governing body.

Average of the overall statement of student :




Dr. A.C. Borah
 Co-ordinator
 IQAC, Nazira College, Nazira

Principal & Secretary
 Nazira College, Nazira